

STATE OF SOUTH DAKOTA CLASS SPECIFICATION

Class Title: Juvenile Corrections Agent

Class Code: 50221

A. Purpose:

Manages a caseload of juvenile offenders by providing intake, assessment, and classification services; case management services; and aftercare supervision to provide for public safety and juvenile rehabilitation.

B. Distinguishing Feature:

The Juvenile Corrections Agent makes classification and placement recommendations and provides on-going case management and aftercare planning for juvenile offenders.

The Juvenile Corrections Agent Supervisor supervises Juvenile Corrections Agents and directs activities over an assigned geographic region.

C. Functions:

(These are examples only; any one position may not include all of the listed examples nor do the listed examples include all functions that may be found in positions of this class.)

1. Conducts intake, assessment, and classification actions on assigned cases to ensure juveniles are properly classified and placed.
 - a. Conducts intake interviews with juvenile offender and parents or guardians.
 - b. Gathers information from court services officers, schools, law enforcement agencies, and other involved parties or agencies.
 - c. Conducts juvenile assessments.
 - d. Identifies special needs or determines if further clinical assessment is needed.
 - e. Makes placement recommendations.
 - f. Develops case service plans.
2. Conducts on-going case management duties to follow the juvenile's progress while in the placement facility.
 - a. Reviews monthly progress reports.
 - b. Maintains periodic contact with juvenile and family.
 - c. Participates in quarterly staffings.
3. Develops and carries out aftercare supervision to assist juveniles returning to their communities.
 - a. Develops aftercare plans and agreements outlining the conditions of aftercare.
 - b. Monitors juveniles to ensure aftercare conditions are being followed.
 - c. Makes arrangements for aftercare services.
 - d. Modifies aftercare plans and responds to infractions or problems.
 - e. Initiates revocation proceedings when severe violations or infractions occur.
4. Performs other work as assigned.

D. Reporting Relationships:

Reports to a Juvenile Corrections Agent Supervisor. Typically does not supervise but may train new

Juvenile Corrections Agents.

E. Challenges and Problems:

Challenged to maintain public safety through appropriate placement and supervision of juveniles. Further challenged to arrange needed services for juveniles while dealing with scarce resources.

Typical problems resolved by the incumbent include dealing with uncooperative juveniles or parents, arranging appropriate aftercare services, dealing with revocation issues, and making temporary custody arrangements.

F. Decision-making Authority:

Decisions made include what information is needed to complete intake, assessment, and classification actions; recommendations for placement in state facilities and private facilities; what assessment tools to use; content of case service plans and aftercare plans; when to request revocation proceedings, when to request pick up and detention orders, and when to recommend transport to state facilities pending revocation.

Decisions referred include approval of placements and approval to revoke aftercare in contested cases.

G. Contact with Others:

Daily contact with juvenile offenders, parents, schools, court personnel and other involved individuals to gather data and discuss cases; and weekly contact with detention centers and law enforcement for aftercare revocation and temporary custody purposes.

H. Working Conditions:

Typical office environment. Incumbent has contact with juvenile offenders who can be aggressive and hostile.

I. Knowledge, Skills and Abilities:

Knowledge of:

- principles, methods and procedures to facilitate an acceptable reintegration and/or continued adjustment of juvenile offenders within their environment,
- juvenile behavior and interpersonal relationships,
- basic terminology and concepts of juvenile aftercare,
- legal terminology and procedures,
- individual counseling techniques.

Ability to:

- communicate information clearly and concisely;
- plan, organize, schedule, supervise and evaluate the work of juveniles;
- interact with adjudicated juveniles and with others in order to establish and maintain effective professional working relationships with them;
- maintain composure under stressful conditions;
- maintain impartiality in dealing with juveniles and others.